

# How to schedule a tutoring appointment in Starfish (10-6-21)

Home Page - Community Colleg... x +  
ccri.edu

Google Chrome isn't your default browser Set as default

CCRI Community College of Rhode Island

Login

MyCCRI  
Student Email  
Faculty/Staff Email  
Blackboard  
Banner  
Starfish

Learn More Remote Teaching For Students For Staff

https://ccri.starfishsolutions.com/starfish-ops/session/casLogin.html

Type here to search

1:42 PM 3/31/2020

This screenshot shows the CCRI Home Page. A yellow box on the left contains instructions for logging into Starfish. A yellow arrow points to the 'Login' button in the top right corner. A dropdown menu is open, showing options: MyCCRI, Student Email, Faculty/Staff Email, Blackboard, Banner, and Starfish. A second yellow arrow points to the 'Starfish' option in the dropdown menu. Below the navigation bar are buttons for 'Learn More', 'Remote Teaching', 'For Students', and 'For Staff'. The Windows taskbar is visible at the bottom.

Home Page - Community Colleg... x Service Catalog | Starfish x +  
ccri.starfishsolutions.com/starfish-ops/instructor/serviceCatalog.html#/?

My Success Network

Search for Students

Search services and people

How can we help?

Your Connections

Claudia Dunagan  
Instructor

Your Services

Academic Coaching & Study Strategy

Advising

Type here to search

1:57 PM 3/31/2020

This screenshot shows the Starfish Service Catalog page. A yellow arrow points to the three-line menu icon in the top left corner. A yellow box on the right contains instructions for clicking the menu icon and then selecting 'Courses'. A 'Note' box states: 'Note: Here you will see all the courses you are taking this semester and past semesters.' The page includes a search bar, a 'How can we help?' section, and a 'Your Services' section with cards for 'Academic Coaching & Study Strategy' and 'Advising'. The Windows taskbar is visible at the bottom.

Student Success Center-Tutoring  
[Schedule Appointment](#)

If a tutor is available for this class, you will see a **“Schedule Appointment”** link.

5. Click on the link and follow the steps to schedule your tutoring appointment. Be sure to click **CONFIRM** on the last page to complete the process.
6. You will receive a confirmation email.

## IMPORTANT

- Your tutor will send you a separate email that includes the meeting link.
- This link allows you to join your tutor online. **DO NOT** click the invite link until the day of your appointment!
- The day of your appointment, join the meeting no more than 10 minutes prior to your tutoring appointment.

My Success Network

### Academic Coaching & Study Strategy Workshops

Online Academic Coaching: In response to the campus closure and courses being moved online, the Student Success Center is offering students an opportunity to consult with Academic Coaches by telephone to discuss effective strategies for learning online. Please be sure your telephone number listed with Starfish is the number our coaches can use for this appointment and be ready five minutes in before your appointment to receive the coach's call.

[SCHEDULE](#) [CALL](#) ...

**WHAT HAPPENS IF THERE IS NO TUTOR FOR YOUR COURSE?**

Please consider making an appointment to speak with an academic coach.

- An academic coach will help you develop or improve your learning and time management strategies with a special focus on learning online.
- Go to your Starfish Success Network and locate Academic Coaching & Study Strategy Workshops
- Click on the schedule link to book an appointment.